

**Module: Family-Centered Practices
for Infants and Toddlers With Visual Impairments**

Session 1: Building Reliable Alliances

Study Questions for Recommended Reading J: Turnbull & Turnbull

Turnbull, A.P., & Turnbull, H.R. (2001). Building reliable alliances. In *Families, professionals, and exceptionality: Collaboration for empowerment* (4th ed., pp. 56-82). Columbus, OH: Merrill Prentice Hall.

1. Briefly describe the four elements of a family that the family systems approach identifies.
2. Often the term culture is used synonymously with the words race and ethnicity. In an effort to honor cultural diversity, what is a broader range of characteristics that reliable alliances should take into consideration?
3. In thinking about cultural self-awareness, the authors state that the most dangerous trap for culturally unaware people is assuming _____.
4. Nearly 100 families were surveyed about what they needed and how the public sector could best support them. What was the main survey finding?
5. What is one of the best ways to enhance families' great expectations?
6. Describe two nonverbal ways of communicating.
7. List five examples of verbal responses.
8. List four types of influencing skills.
9. What is empathetic communication?
10. What is one essential element to building a trusting relationship with a family?
11. List and describe three of the eight obligations of reliable alliances.